

KATE ZOELLNER

kate.zoellner@umontana.edu

EDUCATION

M.S.I., Library and Information Services, School of Information, The University of Michigan at Ann Arbor, 2005.

M.Ed., Curriculum Studies, Department of Teaching and Learning, Phyllis J. Washington College of Education and Human Sciences, University of Montana at Missoula, 2017.

B.A., Sociology/Anthropology and Women's Studies, Earlham College, Richmond, Indiana, 1998.

PROFESSIONAL EXPERIENCE

Associate Professor, University of Montana, Missoula, MT. July 2010 to present. Assistant Professor, October 2005 – June 2010.

- *Assessment Coordinator.* Promote assessment practices for all library divisions to support data-informed decision-making. Facilitated the creation of a library-wide Assessment Plan to guide and frame library assessment initiatives. Coordinate and serve as lead writer of accreditation reports. Manage, administer, and analyze LibQUAL+® and ClimateQUAL® surveys to improve library services and workplace culture. Complete national surveys and prepare trend analyses. Chair Assessment Committee. Co-developed a centralized internal repository and organizational system for tracking and providing access to data and instituted an Assessment Committee.
- *Reference and Instruction.* Teach course-integrated instruction sessions and stand-alone workshops to develop undergraduate and graduate students' information literacy skills and critical thinking. Provide research and reference services to address University and community members' information needs face-to-face and via chat and email. Facilitate library instructional outreach to area high schools. Serve on internal library and external University committees.
- *Liaison.* Provide tailored information literacy instruction and consultation; develop print, electronic and media collections; and design online guides to support the research, teaching and learning needs of the members of the College of Education and Human Sciences.

PRE-PROFESSIONAL EXPERIENCE

Public Library Associate, Substitute Librarian, Ann Arbor District Library, Ann Arbor, MI. May 2004 – August 2005.

Provided reference and information services. Maintained branch collections. Inventoried reference collection at multiple branches: shelf checked materials against catalog records and edited records. Delivered digital reference services.

Survivors of the Shoah Visual History Foundation Archive Intern, Harlan Hatcher Graduate Library, The University of Michigan at Ann Arbor. January – May 2005.

Created end-user documentation and provided training on Archive. Wrote brochure text to advertise Archive to the University community.

Workflow Intern, African and Middle Eastern Division, Library of Congress, Washington D.C. February 28-March 4, 2005.

Documented and analyzed the workflow of serials routed to the African Section through document review, scripted interviews, and observations. Presented short and long-term recommendations to Area Specialists.

Research Assistant, Information Behavior in Everyday Contexts (IBEC), The University of Michigan at Ann Arbor. September 2004 – May 2005.

Created and maintained website for IBEC Co-Principal Investigator, Dr. Joan C. Durrance. Team-developed, tested, and implemented research instruments for IBEC studies, including online surveys and follow-up phone interview questionnaires. Performed literature searches, edited and formatted research studies.

Processing Intern, Archives Center, National Museum of American History, Washington D.C. February 23-27, 2004.

Processed photographic prints and slides of the Southern Agricultural Oral History Project. Drafted Finding Aid section on prints and slides.

Cataloging Intern, Ann Arbor Hands-on Museum (AAHOM), Ann Arbor, MI. January – May 2004.

Created cataloging plan for AAHOM Education Department. Installed and implemented the use of library automation software. Made acquisition and weeding recommendations.

TEACHING EXPERIENCE

University of Montana, Missoula, MT. October 2005 to present.

Teach course-integrated information literacy instruction to support students' research and learning needs for liaison departments in the College of Education and Human Sciences, the Economics Department, formerly the Psychology Department, and visiting high schools. Lead workshops on information literacy concepts and skills including the literature review process and research management.

Select course-integrated library instruction provided for the following courses: Communicative Sciences & Disorders Senior Capstone, Counseling Fundamentals, Educational Research, Health Issues of Children and Adolescents, and History and Systems in Psychology.

AWARDS

Professional Development Award, National Network of Libraries of Medicine Pacific Northwest Region, 2015.

National Conference Librarian Scholarship, Association of College & Research Libraries, 2009.

Professional Development Grant, 3M/New Members Round Table, 2008.

PUBLICATIONS

Refereed/Edited

Zoellner, K. (2017). *Evidence-based education curriculum and information literacy in pre-service teacher education*.

Manuscript in preparation.

Zoellner, K. (2016). Exploring undergraduate student experiences with information literacy. *Performance Measurement and Metrics*, 17(3), 241-251.

Zoellner, K., Hines, S., Keenan, T., & Samson, S. (2015). Faculty research and publication practices. *portal: Libraries and the Academy*, 15(1), 111-131.

Zoellner, K. (2013). Supporting the high school to college transition on a shoestring. In K. J. Burhanna (Ed.), *Informed transitions: Libraries supporting the high school to college transition* (pp. 115-122). Santa Barbara, CA: Libraries Unlimited.

Forrest, C., Munro, K., & Zoellner, K. (2012). Toward sustainable conferences: Going green at the 2009 ACRL 14th national conference in Seattle. In M. Antonelli & M. McCullough (Eds.), *Greening libraries* (pp. 141-158). Duluth, MN: Library Juice Press.

EBSS Instruction for Educators Committee. (2011). Information literacy standards for teacher education: Approved by the ACRL Board of Directors, May 11, 2011. *College & Research Libraries News*, 72(7), 420-436.

McCann, S., Ravas, T., & Zoellner, K. (2010). The researcher's journey: Scholarly navigation of an academic library website. *Journal of Web Librarianship*, 4(4), 391-412.

Zoellner, K., & Potter, C. (2010). Libraries across the education continuum: Relationships between services at the University of Montana and regional high schools. *Behavioral & Social Sciences Librarian*, 29(3), 184-206.

Zoellner, K. (2009). Using educational data to inform and persuade. In D. Orcutt (Ed.), *Library data: Empowering practice and persuasion* (pp. 17-24). Santa Barbara, CA: Libraries Unlimited.

Zoellner, K., Samson, S., & Hines, S. (2008, July). Continuing assessment of library instruction to undergraduates: A general education course survey research project. *College & Research Libraries*, 69(4), 370-383.

Other

Zoellner, K. (2010). [Review of the article *Life in a small world: Applicability of gratification theory to information-seeking behavior*]. *Evidence Based Library and Information Practice*, 5(2), 107-110.

Edwards, J. B., Loyal, A., Stark, M., & Zoellner, K. (2009). From inside out: Promoting diversity awareness in ourselves and our library users. *PNLA Quarterly*, 74(1), 6-16.

Zoellner, K. (2009). Council for exceptional children; isolation therapy; Figueroa, Patricio; & Little locksmith, the. In S. Burch (Ed.), *Encyclopedia of American disability history* (Vol. 1, pp. 212-213; Vol. 2, pp. 359-360, 510, 570). New York: Facts on File, Inc.

Zoellner, K. (2007, Winter). [Review of the book *The change function: Why some technologies take off and others crash and burn*]. *LOEX Quarterly*, 33, 2-3.

PRESENTATIONS

International Presentations

Zoellner, K. (2012, August). *Connecting the data dots: Discover and create a picture of your library*. Paper presented at the satellite meeting Library's Efficiency, Impact, and Outcomes: Statistical Evaluation and Other Methods as Tools for Management and Decision-making of the International Federation of Library Associations and Institutions World Library and Information Congress, Turku, Finland.

Edwards, J.B., & Zoellner, K. (2012, August). *Introducing a diversity plan into the academic library: Development, implementation, assessment, and context*. Poster presented at the annual International Federation of Library Associations and Institutions World Library and Information Congress, Helsinki, Finland.

National Presentations

Zoellner, K., & Samson, S. (2016, October). *Learning from a new measure: Undergraduate student information literacy behaviors and experiences*. Poster presented at the biennial Library Assessment Conference, Arlington, VA.

Zoellner, K. (2014, August). *Organizational climate and diversity: Lessons learned*. Poster presented at the biennial Library Assessment Conference, Seattle, WA.

Zoellner, K., Keenan, T., Hines, S., & Samson, S. (2013, June). *Faculty research and publication practices*. Poster presented at the EBSS Research Forum at the annual conference of the American Library Association, Chicago, IL.

Zoellner, K., & Samson, S. (2011, June). *Instruction rubrics and assessment: Identifying student learning outcomes and misperceptions*. Poster presented at the annual conference of the American Library Association, New Orleans, LA.

Granath, K., McCann, S., Ravas, T., Samson, S., & Zoellner, K. (2009, July). *The researcher's journey: Scholarly navigation of an academic library website*. Poster presented at the annual conference of the American Library Association, Chicago, IL.

Forrest, C., Huling, N., Kerico, J., Munro, K., Odess-Harnish, K., Sheehan, S., Walker, P., & Zoellner, K. (2009, March). *How to green a library conference*. Session presented at the biennial conference of the Association of College & Research Libraries, Seattle, WA.

Zoellner, K. (2008, August). *Communicating assessment: What academic library web sites tell us*. Poster presented at the biennial Library Assessment Conference, Seattle, WA.

Zoellner, K., & Potter, C. (2008, June). *Library instruction and resources across the education continuum: Assessing the relationship between western Montana high schools and the university of Montana*. Poster presented at the annual conference of the American Library Association, Anaheim, CA.

Brown, B., & Zoellner, K. (2007, June). *Curricular program proposals: Interactive tools enable a new strategy for formulating library responses*. Poster presented at the annual conference of the Association for Library Collections & Technical Services, Washington, DC.

State and Regional Presentations

Bonnand, S., Hansen, M., Stark, M., & Zoellner, K. (2017, October). *Information literacy for all! The Montana information literacy alliance*. Session accepted for presentation at the annual Educator's Conference of the Montana Education Association-Montana Federation of Teachers, Missoula, MT.

Stark, M., & Zoellner, K. (2016, August). *Carrying meaning across borders: Libraries and the language of sustainability*. Presentation at the annual conference of the Pacific Northwest Library Association, Calgary, Canada.

- Zoellner, K. (2016, April). *Exploring students' experiences on the NSSE information literacy module*. Presentation at the annual conference of the Montana Library Association, Missoula, MT.
- Banta, R., Ewbank, A., Hansen, M., Stark, M., Samson, S., & Zoellner, K. (2016, April). *Montana information literacy alliance*. Presentation at the annual conference of the Montana Library Association, Missoula, MT.
- Stark, M., & Zoellner, K. (2015, October). *Libraries and the language of sustainability*. Presentation at the annual ASLD/PLD retreat of the Montana Library Association, Pray, MT.
- Samson, S., & Zoellner, K. (2014, September). *Mansfield Library outcomes assessment*. Presentation at the Montana University System Outcomes Assessment Workshop, Missoula, MT.
- Zoellner, K. (2013, April). *What do picture books teach children about libraries and librarians?* Presentation at the annual conference of the Montana Library Association, Missoula, MT.
- Zoellner, K. (2012, April). *Learning about our faculty*. Presentation at the annual conference of the Montana Library Association, Big Sky, MT.
- Hines, S.S., & Zoellner, K. (2012, March). *Innovate your teaching with open access and open educational materials!* Presentation at XLi 2012 New Visions of Learning in a Networked World, Missoula, MT.
- Edwards, J. B., Loyal, A., Stark, M., & Zoellner, K. (2011, October). *Best of the Web: You, your students, and IEFAs*. Presentation at the annual Educator's Conference of the Montana Education Association-Montana Federation of Teachers, Missoula, MT.
- Edwards, J. B., Loyal, A., Stark, M., & Zoellner, K. (2009, August). *From inside out: Promoting diversity awareness in ourselves and our library users*. Presentation at the annual conference of the Pacific Northwest Library Association, Missoula, MT.
- Zoellner, K. (2009, April). *Reference 2008-2009*. Presentation at the annual conference of the Montana Library Association, Kalispell, MT.
- Zoellner, K. (2008, April). *Library instruction across the education continuum*. Presentation at the annual conference of the Montana Library Association, Great Falls, MT.
- Zoellner, K. (2007, October). *Library instruction across the education continuum*. Presentation at the annual Educator's Conference of the Montana Education Association-Montana Federation of Teachers, Belgrade, MT.
- Samson, S., Zoellner, K., & Granath, K. (2007, April). *Using your data to capture your attention*. Presentation at the annual conference of the Montana Library Association, Helena, MT.
- Zoellner, K. (2007, April). *Assessing ongoing instruction services to first-year students: Introduction to public speaking survey research project*. Presentation at the annual conference of the Montana Library Association, Helena, MT.

UNIVERSITY AND COMMUNITY SERVICE

Maureen and Mike Mansfield Library

- Assessment Committee, Chair, 2012 – present
- Assessment Services Group, 2006 – 2008
- ClimateQUAL Task Force, Chair, November 2012 – October 2013
- Discovery Layer Evaluation Task Force, November 2012 – May 2013
- Diversity Committee, 2007 – 2009
- Diversity Plan Task Force, September 2011 – February 2012
- Key Constituencies Committee, 2006 – 2008
- LibQUAL Task Force, Chair, August – December 2010
- Library Administrative Advisory Group, 2013 – present
- Professional Development Committee, 2006 – 2008, 2010 – 2012
- Search and Screen Committee for First-Year Experience Librarian, May – August 2006
- Search and Screen Committee for Head of the Mansfield Library at the College of Technology Librarian, Chair, March – July 2011
- Student Advisory Committee, 2012 – 2013
- Universal Design Working Group, Co-Chair, April 2017 – present
- User Studies Committee, Co-Chair, 2008 – 2009

The University of Montana

- Academic Standards and Curriculum Review Committee, 2008 – 2011
- Faculty Senate (Elected position), 2012 – 2016
- Family Weekend Committee, 2006 – 2008
- First-Year Reading Experience Committee, 2011 – 2016
- Global Leadership Initiative Assessment Sub-Committee, September – December 2012
- Quality of Work Life Council, 2014 – present
- University Court, 2006 – 2008
- University Library Committee, 2014 – 2017
- Writing Committee, 2008 – 2011

Community

- Facilitator, Girls Using Their Strengths—GUTS!, YWCA, Missoula, MT, February – May and September – December 2012
- Volunteer Surveyor, Praxis – Building Knowledge for Action, Missoula, MT, November 2010

PROFESSIONAL SERVICE

American Library Association

- New Members Round Table
 - ACRL Education and Behavioral Sciences Section Liaison, 2010 – 2013
 - Online Discussion Forum Committee, 2011 – 2012
 - Orientation Committee, 2007 – 2010
 - Chair, 2009 – 2010
 - Assistant Chair, 2008 – 2009

Association of College and Research Libraries

- ACRL 2009 Green Conference Planning Component Committee, 2007 – 2009
- ACRL Information Literacy Competency Standards Review Task Force, 2011 – 2012
- Education and Behavioral Sciences Section
 - Higher Education Committee, beginning July 2017
 - Member at Large (Elected position), 2012 – 2014
 - Scholarly Communications Committee, 2011 – 2013
 - Instruction for Educators Committee, 2007 – 2011
 - Co-Chair, 2009 – 2011

Montana Library Association

- Academic and Special Libraries Division
 - Bylaws Committee, 2006 – 2008
 - Chair, 2007 – 2008
 - Co-Chair, 2006 – 2007
 - Strategic Planning Committee, Co-Chair, 2006 – 2007
- Montana Information Literacy Alliance, 2016 – present

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